

The logo for Caspian One is a light blue circle containing the text 'caspian:' in a lowercase, sans-serif font, with 'one' in a larger, lowercase, sans-serif font directly below it.

We have been using TWC for our Phone systems for a number of years, Paolo & Richard know our business, the needs of our users and offered solutions to cater not only for today's requirements, but something that is scalable for the future.

TWC their support for the phone and internet has always been above and beyond expectations, and we do have high expectations as a company from our suppliers.

About two years ago we moved our IT support from another company to TWC, so we have all our support for our infrastructure in one place. This ensured that TWC could help manage our growing IT needs and again offer solutions for consideration. At no point have TWC ever forced a recommendation or given the 'Sales' BS just so we buy a product, in my personal experience they have only offered reputable, factual advice on options, the Pros and the Cons of each solution, so I can make an informed decision.

Let's not forget the team that supports us in the times we need to call upon them, Ben and Ricardo are my go to people when I have an issue, they not only know our business, our systems, but they know me which makes for an excellent working collaboration, I try not to waste their time on simple issues and they don't waste mine by asking me to do things that they know I have already done. Simply put, together we get issues sorted, quickly and efficiently, we work as a team.

March 2020, a time that we all won't forget, our business moved from Office to remote within 4 hours, this is where the collaboration and support from TWC moved into an even higher level, and it didn't stop there, TWC were there to help with all the challenges that come from working remotely for our staff, internet issues, configuration for security and offering assistance where my workload meant I could not complete some tasks needed, TWC was there.

This is what a partner for your business should be, one who is assisting, supporting, knows your capabilities, your business and your people.



Peter Kiddle
Technology Manager
Caspian One